



PRESENTING A REVOLUTION IN DOCUMENTATION

Today, more than ever, businesses, governments, and the military rely on highly specialized equipment and machinery to deliver critical services and to accomplish vital missions. Never before has fast, reliable support of that equipment and machinery been more important. Today, as it's been since 1947, there's one company that businesses, governments, and the military turn to in order to ensure the highest level of product support documentation and information solutions: O'Neil.

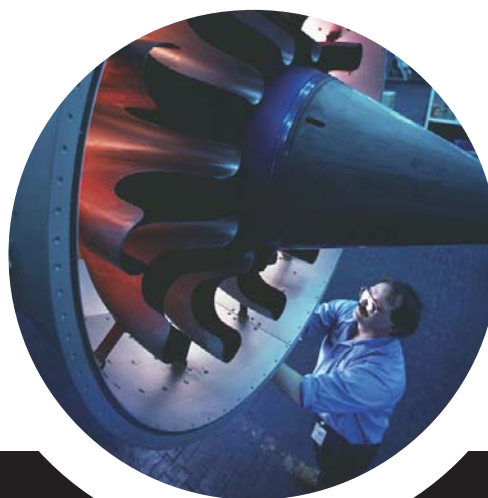
O'Neil specializes in content development, open architecture solutions, Interactive Electronic Technical Manuals (IETMs), e-learning, and content management systems. Over the years, we've expanded and developed our technical writing, technical illustrating, parts cataloging, information engineering, and our processes. We've welcomed rapidly evolving publishing technologies to manage and distribute information that will best serve the commercial/industrial, defense, and aerospace markets. We create, manage, and distribute product support information via the Web, CD-ROM, paper, and e-learning media. No other company provides the ideas and resources to create solutions for all your product support needs.



SEE HOW YOU CAN:

- > Reduce Costs
- > Improve Technology
- > Reduce Downtime
- > Increase Customer Satisfaction

WITH O'NEIL'S SOLUTIONS SUITE





INTRODUCING THE O'NEIL SOLUTIONS SUITE

VISUALIZATION

VISUALIZING BETTER SOLUTIONS

Easy-to-follow technical illustrations play a vital role in your product support literature. O'Neil's experienced illustrators team with our technical writers and parts catalogers to achieve accuracy and consistency between the visual and textual stories in your documentation. The result is a reduction in repair time and cost.



CONTENT DEVELOPMENT

CREATING MORE MEANINGFUL CONTENT

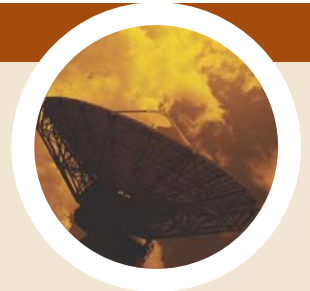
O'Neil leverages its experience and expertise to make content more effective and more efficient for all industries, audiences, and specifications. Our services include technical writing, parts cataloging and provisioning data, SGML/XML standards adherence, and a host of engineering services and analysis.



E-LEARNING

A HIGHER FORM OF LEARNING

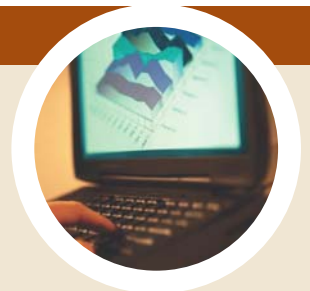
Your employees are your most valuable assets. Their effective training is critical to the success of your organization. O'Neil's e-learning capabilities incorporate your own existing software, management applications, and training courses to help you educate your human resources with maximum speed and efficiency.



ETMS AND IETMS

DELIVERING POWERFUL INFORMATION

Forward-thinking clients turn to O'Neil's Interactive Electronic Technical Manuals (IETMs) for publishing process-based solutions that maximize the value of their data. O'Neil's ETMs and IETMs are scalable, supportable, nonproprietary, and roll out quickly into aftermarket and support operations.



INTEGRATED SOLUTIONS

SEAMLESS ENTERPRISE INTEGRATION

At O'Neil we're flexible. We take a fresh look at every project. We customize our efforts to provide the best solution for your particular documentation or product support requirements.



O'Neil & Associates, Inc. • 495 Byers Road • Miamisburg, OH 45342-3662 • 937.865.0800 • www.oneil.com